



Mock Surveys, Exercises, & Readiness Testing

Mock surveys, exercises, and readiness testing services help healthcare organizations evaluate how well plans, people, and processes perform before an actual event or regulatory review. Services may include focused mock surveys, staff and leadership interviews, tracer-style reviews, drills, tabletop exercises, operational drill planning support, and other activities designed to identify gaps and strengthen readiness.

Activities can be conducted virtually, on site, or through a blended approach and tailored to a specific standard, risk area, department, facility, or broader program objective. The goal is to test assumptions, improve performance, clarify response expectations, and provide practical next steps that support both daily readiness and survey preparedness.

Service Options

OPTION 1	Focused Mock Survey A targeted review of a specific standard, program, department, or concern. This option may include document review, interviews, observation, tracer-style activity, and feedback designed to help leaders identify weaknesses and address issues before an actual regulatory review or accreditation survey.
OPTION 2	Tabletop Exercises & Facilitated Discussions Structured scenario-based sessions that help leaders and teams talk through roles, decision-making, communication, escalation pathways, and coordination needs. This option is useful for emergency management, workplace violence prevention, security events, and other incidents that require team response.
OPTION 3	Drills & Operational Readiness Testing Hands-on testing activities designed to evaluate real-world response capability. This option may include drill design support, controller and evaluator guidance, observation during the event, and structured feedback to help organizations validate plans, identify barriers, and improve coordination.
OPTION 4	After-Action & Improvement Support A structured review of observations, lessons learned, and improvement opportunities from mock surveys, exercises, drills, or internal readiness testing. This option helps translate findings into practical corrective actions, assign priorities, identify evidence of completion, and support follow-through.

Deliverable focus: Services are designed to test readiness in a practical way, provide clear feedback, and help leaders turn observations into realistic actions that strengthen preparedness, performance, and survey readiness.