



Training & Education

Training and education services help healthcare organizations deliver clear, practical instruction that staff can understand and apply. Training can be developed for leaders, clinical teams, security personnel, emergency management staff, and other employees based on the organization's risks, policies, environment, and readiness needs.

Training may stand alone as a focused learning program or complement an organization's existing education, drills, exercises, policies, and safety initiatives. Delivery options may include live virtual sessions, on-site education, leadership briefings, tabletop discussions, custom video training, or blended learning support.

Training Options

OPTION 1	Foundational Awareness Training Practical education designed to introduce core concepts, expectations, and prevention strategies. This option works well for onboarding, annual education, department refreshers, or broad staff awareness on topics such as workplace violence prevention, emergency preparedness, public safety, and reporting responsibilities.
OPTION 2	Role-Specific Training Targeted training built around the responsibilities of specific groups such as leaders, clinical staff, security teams, emergency management staff, supervisors, or interdisciplinary response teams. Content can focus on decision-making, communication, escalation pathways, documentation, staff support, and response expectations.
OPTION 3	Custom Video Training Focused video training that consolidates key information into an accessible format for staff education. Videos can be customized to include organization-specific policies, reporting procedures, local contacts, facility terminology, and practical examples that reflect the client's care environment.
OPTION 4	Exercises & Facilitated Learning Interactive learning through tabletop exercises, scenario discussions, readiness drills, leadership briefings, or after-action teaching sessions. This option helps teams test assumptions, clarify roles, identify gaps, and turn lessons learned into practical improvement steps.

Deliverable focus: Training is designed to be practical, healthcare-focused, and easy to apply, with content that can support staff understanding, leadership alignment, regulatory readiness, and safer care environments.